**RFQ: 631048**

UAE - Ministry of community development

The Unified Application project

Requirements:

* SSO (Integrate the user ID with the ministry’s website user ID and the smart gov log in)
* Provision to apply for any service belong to the ministry using this app
* Integrate with the existing apps:
  + MOCD APP

<https://play.google.com/store/apps/details?id=mocd.smart.ae>

<https://itunes.apple.com/ae/app/mocd/id1272069696?mt=8>

* + Nomow APP <https://play.google.com/store/apps/details?id=com.early_childhood_assessment>

<https://itunes.apple.com/ae/app/%D9%86%D9%85%D9%88/id1046352289?mt=8>

* + Tawasul APP

<https://itunes.apple.com/ae/app/%D8%AA%D9%88%D8%A7%D8%B5%D9%84/id1104763498?mt=8>

* + AlSanaa APP

<https://play.google.com/store/apps/details?id=com.forsaty.ae>

<https://itunes.apple.com/ae/app/alsanaa/id1206874677?mt=8>

* + Edaad APP <https://play.google.com/store/apps/details?id=com.edaad.mocd.fi>
  + Edkhar APP <https://play.google.com/store/apps/details?id=ae.gov.mocd.Edkhar>

<https://itunes.apple.com/ae/app/edkhar/id1203176792?mt=8>

* + Medical agenda APP <https://play.google.com/store/apps/details?id=application.medicalagenda>

<https://itunes.apple.com/ae/app/medical-agenda/id1203178189?mt=8>

* + Anbar APP

<https://play.google.com/store/apps/details?id=com.aegov.anbar>

<https://itunes.apple.com/ae/app/anbar/id1201227888?mt=8>

* + Kessas Ana Wa Akhi APP

<https://itunes.apple.com/ae/app/%D9%82%D8%B5%D8%B5-%D8%A3%D9%86%D8%A7-%D9%88-%D8%A3%D8%AE%D9%8A/id947338832?mt=8>

* + Kessas Ejtimaeiaa lel Atfal APP

<https://itunes.apple.com/ae/app/%D8%A7%D9%84%D9%82%D8%B5%D8%B5-%D8%A7%D9%84%D8%A5%D8%AC%D8%AA%D9%85%D8%A7%D8%B9%D9%8A%D8%A9-%D9%84%D9%84%D8%A3%D8%B7%D9%81%D8%A7%D9%84/id777317334?mt=8>

* + Kessas Ejtimaeiaa lel Atfal APP 1

<https://itunes.apple.com/ae/app/%D8%A7%D9%84%D9%82%D8%B5%D8%B5-%D8%A7%D9%84%D8%A5%D8%AC%D8%AA%D9%85%D8%A7%D8%B9%D9%8A%D8%A9-%D9%84%D9%84%D8%A3%D8%B7%D9%81%D8%A7%D9%84-%D8%AC%D9%A1/id947355232?mt=8>

* + Kon Sadiqi magazine

<https://itunes.apple.com/ae/app/%D9%83%D9%86-%D8%B5%D8%AF%D9%8A%D9%82%D9%8A/id804726915?mt=8>

* Ability and scalability to develop and integrate with future Apps like:
  + Osrati Maaei
  + Student E-File
  + Mafhoum Al that End Alatfal
  + Nazem Hayati
  + Asel Beaaman
  + Etc..
* Central Database to be available to include all the features and information captured from the other apps which will allow in the future implementing a smart system which can response to different situation for different purposes, In addition to the integration with the existing systems and databases belong to the ministry.
* Send different notifications according to the features and workflow
* Develop a native IOS and Android APP and publish it in the respective store (Note: the app should support the old OS versions)
* Develop a backend system with 2 languages for below 2 modules:
  + Family module or the end user (depending on the functionality)
  + Ministry admin module
* Technical support through “response time and resolution time” support system
* Employee training on the system (Technical and functional)
* App front end should be multilanguage (Minimum: Arabic & English)
* Ability to communicate someone on the urgent requests
* Develop “Reports” based on the requirements of the ministry, with a flexibility to edit and add new reports
* Compatibility with the old and new versions of IOS and android
* Warranty and maintenance for minimum of 1 year
* Use the built in resources of the mobile like (Location, language, fingerprint, face and voice recognition, etc..)
* Use accessibility features like: (Auto reader, gestures, colours variation, etc..)
* Hand over the Source code to IT
* Ability to integrate with the several internal systems like:
  + Disabled ID
  + Marriage CRM
  + Social security
  + Queue management system
  + Smart watch
  + Future system integration
  + Ability to access the system using open APIs
  + The system should meet the standards of communication organization authority and community development ministry
  + Provide 3 designs in additional to interactive wireframe
  + SRS
  + On site project manager is required during the period of project implementation (In the building of the ministry)
  + A dedicated development team to be provided to finish the project